

DISABLED RIDER DISCOUNT QUALIFYING DISABILITIES

Under this program, people with disabilities may travel on the West Sacramento On-Demand Rideshare program operated by Via rideshare for half the regular fare at all times and receive door-to-door service.

Who is eligible: For purposes of this program, a disabled person is defined as an individual who: 1) has a physical or mental impairment that substantially limits one or more major life activity and/or by reason of illness, injury, age, congenital malformation, or other permanent or temporary incapacity or disability is unable, without special facilities or special planning or design, to utilize public transportation facilities and services as effectively as a person who is not so affected, and 2) has a current record of such impairment, incapacity or disability.

To be eligible for a Disabled Rider account, the applicant must possess one of the following disabilities:

DEVELOPMENTAL OR LEARNING DISABILITIES: An individual has a significant learning, perceptual and or cognitive disability. Some conditions are excluded from eligibility such as attention deficit disorder (ADD) and ADHD. A specific diagnosis is required. This includes autism and cerebral palsy, etc.

HEARING: Persons who have total deafness or are unable to hear with the aid of an assistance device on the level that meets the standards of the American National Standards Institute (ANSI), as determined by an audiometer.

MENTAL ILLNESS: Individuals whose mental illness includes substantial disorder of thought, perception, orientation, or memory impairing judgment and behavior. A specific diagnosis is required.

PHYSICAL: Persons who have any of the following physical disabilities:

- **Mobility:** Orthopedic impairments, amputations, or functional limitations where there is: 1) loss or significant impairment of one or both upper extremities; or 2) loss of significant impairment of one or both lower extremities; or 3) impairment of the trunk, back or spine that is a medically diagnosed disability which substantially limits one or more major life activities, impairs or interferes with mobility, or requires the aid of an assistance device for mobility.
- **Cardiovascular:** Sever cardiac impairment resulting from one of the three consequences of heart disease: 1) congestive heart disorder; or 2) ischemia with or without necrosis of heart muscle; or 3) conduction disturbances and/or arrhythmias resulting in cardiac syncope; or 4) chronic venous insufficiency, or peripheral arterial disease with intermittent claudication.
- **Respiratory:** Lung disease to such an extent that forced expiration volume at one second, when measured by spirometry, is less than one liter, or arterial oxygen tension (PO₂) is less than 60mm/HG on room air at rest.
- **Neurological:** Multiple sclerosis and other neurological disorders such as epilepsy and parkinsonian syndrome.
- **Chronic Progressive Debilitating Conditions:** An individual who experiences debilitating diseases, autoimmune deficiencies or progressive and uncontrollable malignancies, any of which are characterized by fatigue, weakness, pain and /or changes in mental status that impair mobility. A specific diagnosis is required.
- **Blind or Low Vision:** An individual is legally blind, whose visual acuity in the better eye, with correction is 20/200 or less, or who has tunnel vision to 10 degrees or less from a point of fixation or so the widest diameter subtends an angle no greater than 20 degrees. An individual has low vision, and whose visual acuity is in the range of 20/70 to 20/200 with best correction.

Who is not eligible:

People whose sole incapacity is pregnancy, obesity, acute or chronic alcoholism or drug addiction or have a contagious disease. Financial need is NOT a consideration.

How do I apply:

The Disabled Rider Application must be submitted by email with scanned copies of the required documentation, including this completed form, or submit in person or by US Mail to:

stevenr@cityofwestsacramento.org

**City Hall
Attn: Steven Rosen
1110 W Capitol Ave
West Sacramento, CA 95691**

PLEASE NOTE:

If you have a current Medicare card or Medicare award letter, current California Department of Motor Vehicles disabled person or disabled veteran placard identification card, valid disabled discount identification card issued by another transit operator or proof of current RT ADA paratransit eligibility, **you do not need to complete this application.**

If you don't have any of these forms of documentation, you must complete parts I and II and have a qualified Healthcare Professional complete part III.

What happens next?

After submitting this application, City staff will contact your medical provider using the contact information included above to verify your eligibility. Please allow up to 2-3 weeks for verification. However, wait time is ultimately dependent upon your medical provider's timely response to City staff's verification request.

Upon verification by your medical provider, your account will be immediately updated with the Disabled Rider status and staff will notify you.

You may contact staff at any time to check on the status of your application using the contact information provided above.